

TERMS & CONDITIONS



1. This agreement is made between all school bus passengers, their parents and Claremont Fan Court School in order to provide safe, comfortable and civilised journeys for all passengers.
2. Arrangements for pupils' journeys to and from school are the responsibility of their parents. To assist with discharging this responsibility, Claremont Fan Court School provides a school bus service. Parents are responsible for their child at all times including both prior to and after boarding and alighting.
3. Transport on the school bus service must be arranged in advance and is paid for through the online booking system.
4. Bookings are non-refundable in the event of a pupil failing to travel.
5. Bookings are to be made via claremontfancourtschool.vectare.co.uk.
6. Each student for whom an online form has been submitted will be added to a bus list detailing the service they travel on, their bus stop and what travel has been paid for. Their name will appear on a list which will be checked by the driver.
7. It will be the parent's responsibility to inform the school via the Contact Us form on claremontfancourtschool.vectare.co.uk if they no longer wish their child to use the school bus service. Notice of a full term must be given by a parent prior to the removal of a pupil from the school bus service.
8. No pupil is permitted to travel on the school bus service if not pre-booked for that bus. Other arrangements for journeys to and from school must be made by the pupil or their parents.
9. Pupils should be at the bus stop 5 minutes before the scheduled time of departure to ensure they do not miss the bus. Drivers will not wait past the scheduled departure time.
10. Where a pupil has informed us that they are connecting from a National Rail service, please note that the bus will wait up to a maximum of 5 minutes after the bus departure time, before proceeding to the next stop so to ensure that other pupils arrive at school on time.
11. Good conduct is required at all times. Shouting, use of inappropriate language, dropping litter, playing loud music or any other misbehaviour is strictly forbidden, as is eating on the bus. Pupils must ensure that any online activity will not cause distress to others as set out in the school technology usage policy and procedure for pupils and parents.
12. Except when embarking or disembarking, all passengers must remain seated with their seat belts fastened correctly.
13. Whilst on a school bus, all passengers must accept the authority of a member of staff or driver, who may ask them to obey any reasonable instruction such as pick up litter, cease from certain actions or to move to a different seat.
14. Failure to comply with these conditions may result in the matter being referred to the pupil's form teacher or head of house and may result in disciplinary action, including temporary or permanent withdrawal of permission to use the school bus service.
15. Claremont Fan Court School aims for 95% of journeys to operate within the transport industry window of tolerance of one minute early to five minutes late, however timings may vary due to traffic conditions or unforeseen circumstances.
16. Pupils must be in Year 3 or above to travel on the school bus service.