

Terms & Conditions

1. This agreement is made between all those who travel on the School Bus Service, their parents and Exeter School / The Maynard School / ECS in order to provide safe, comfortable and civilised journeys for all passengers.
2. Arrangements for pupils' journeys to and from school are the responsibility of their parents. To assist with discharging this responsibility, Exeter School / The Maynard School / ECS provide a School Bus Service.
3. Transport on the School Bus Service must be arranged in advance and paid for via the online booking system.
4. Bookings on the School Bus Service are non-refundable in the event of a pupil failing to travel.
5. Bookings are to be made online via the online booking system at ecs.vectare.co.uk or exetermaynard.vectare.co.uk.
6. Each pupil for whom an online booking has been made will be added to a passenger manifest detailing the service they travel on, their bus stop and what travel has been paid for.
7. It is the parents' responsibility to inform Vectare, via the **Contact Us** form on the website, if they no longer wish for their child to use the School Bus Service. One full term's notice must be given by a parent prior to the removal of a pupil from the School Bus Service or a reduction in the number of journeys made per week by a pupil.
8. If you wish for your child to use the School Bus Service on an ad hoc basis, or to vary the details of their travel as a one-off, you should book travel via the website. A charge is levied based on the zone that the passenger boards/ alights in. School bus places are allocated on a first come first served basis and bookings are encouraged as soon as possible.
9. No pupil is permitted to travel on the School Bus Service if they are not pre-booked for the bus that they wish to travel on, as they will not necessarily be insured to travel. Other arrangements for journeys to and from school must be made by them or their parents.
10. Pupils who travel on the School Bus Service without permission from Exeter School / The Maynard School / ECS (i.e. without having prebooked) will have a standard fare of £20 added to the school account.
11. Pupils must travel to and from Exeter School / The Maynard School / ECS in full school uniform or a full school tracksuit, unless advised otherwise by the school.
12. Good conduct is required at all times. Bullying, shouting, use of foul language, dropping litter, playing loud music, or any other misbehaviour is not permitted.
13. Except when embarking or disembarking, or when asked to move to a different seat in accordance with condition 14, all passengers must remain seated with their seatbelts fastened correctly.
14. Whilst on a school bus, all passengers must accept without question the authority of a member of Exeter School / The Maynard School / ECS staff, transport company official, or school prefect, who may require them to obey any reasonable instruction such as to pick up litter, desist from certain actions or to move to a different seat.
15. Pupils must be in Years 3 or above to use the School Bus Service. ECS pupils are collected and dropped off from Exeter School by a member of ECS staff, in an ECS vehicle. Exeter School staff will be on site to ensure children are supervised and get on the correct bus, at any time between drop off by school buses and the shuttle, and vice-versa.
16. Failure to comply with these conditions may result in disciplinary action, including temporary or permanent withdrawal of permission to use the School Bus Service.
17. Exeter School / The Maynard School / ECS aim for 95% of journeys to operate within the industry window of tolerance of one minute early to five minutes late, however timings may vary due to traffic conditions or unforeseen circumstances. Drivers will not wait past the scheduled departure time at any bus stop.
18. The school shall not be liable for refunds or compensation in the event that the School Bus Service is unable to operate due to unforeseen circumstances beyond its reasonable control, including but not limited to adverse weather conditions, road closures, or other force major events.