

Terms & Conditions



1. This agreement is made between all school coach passengers, their parents and Foundation Schools in order to provide safe, comfortable and civilised journeys for all passengers.
2. Arrangements for pupils' journeys to and from School are the responsibility of their parents. To assist with discharging this responsibility, Foundation Schools provides a school coach service.
3. Transport on the school coach service must be arranged in advance and is paid for through the online booking system. If you wish to use the School coach service on an ad hoc basis, or to vary the details of their coach travel as a one-off, you should book travel via the website prior to travel.
4. Bookings on the school coach service are non-refundable in the event of a pupil failing to travel.
5. Bookings are to be made online via foundationschools.vectare.co.uk.
6. Each pupil for whom an online form has been submitted will be added to a coach list detailing the service they travel on, their coach stop and what travel has been paid for. Their name will appear on a list which will be checked by the driver.
7. A full school term's notice must be given by a parent prior to the removal of a pupil from the school Transport Service (apart from an ad-hoc journey). If an ad hoc journey is cancelled with more than 24 hours' notice the booking can be transferred to another journey. The cancellation can be made on the system but parents need to contact Vectare to apply the booking to a future date.
8. Pupils must travel to and from Foundation Schools in full school uniform or a full school PE kit (except on approved non-uniform days).
9. Pupils should be at the coach stop five minutes before the scheduled time of departure to ensure they don't miss the service. In the evening, parents should be at the coach stop five minutes before the scheduled time of arrival to collect a passenger.
10. Good conduct is required at all times. Bullying, shouting, use of foul language, dropping litter, playing music, or any other misbehaviour is strictly forbidden.
11. Except when embarking or disembarking, all passengers must remain seated with their seatbelts fastened correctly.
12. Whilst on a school coach, all passengers must accept without question the authority of a transport company official or staff who may ask them to obey any reasonable instruction such as to pick up litter, desist from certain actions or to move to a different seat.
13. Failure to comply with these conditions may result in disciplinary action, including temporary or permanent withdrawal of permission to use the School coach service.
14. Foundation Schools aims for 95% of journeys to operate within the transport industry window of tolerance of one minute early to five minutes late, however timings may vary due to traffic conditions or unforeseen circumstances. Drivers will not wait past the scheduled departure time.
15. Pupils must be in year 3 or above to travel on the school coach service.