



Transport Guide

2025-26

Welcome

Dear Parents/Guardians,

Thank you for taking the time to look at King’s Ely transport services for the 2025-2026 academic year. This is the second version of such a guide, which sets out the wide range of travel options available to pupils at King’s Ely.

King’s Ely continues to work with Vectare, a specialist school transport management company, to manage the school bus services. Vectare are responsible for over 2.5 million independent school journeys a year. Vectare will manage all aspects of the school’s service, and any enquiries can be directed to their team at kingsely@vectare.co.uk.

All bookings for school bus routes are made via our online booking system, which can be viewed at kingsely.vectare.co.uk

Payment for the service is made at the time of booking and your child’s name will automatically be added to the register. The website also incorporates an interactive journey planner which allows you to enter your postcode and find your closest bus stop.

The website allows you to book travel 24/7 from anywhere in the world, meaning that if you need to

leave early for work one morning or you are running late and you would like your child to travel on a school bus as a one off, you can make a booking right up until the bus is due to depart. Other amendments and changes can also be made via the ‘my account’ section of the website.

If you need any further assistance, or you would like to discuss travel options from areas not currently served by our network, please contact us via the bookings website and we will be pleased to assist. I would like to take this opportunity to wish your child a pleasant and successful academic year ahead.

Yours faithfully,

Fiona Sanders-Hewett
Chief Financial Officer

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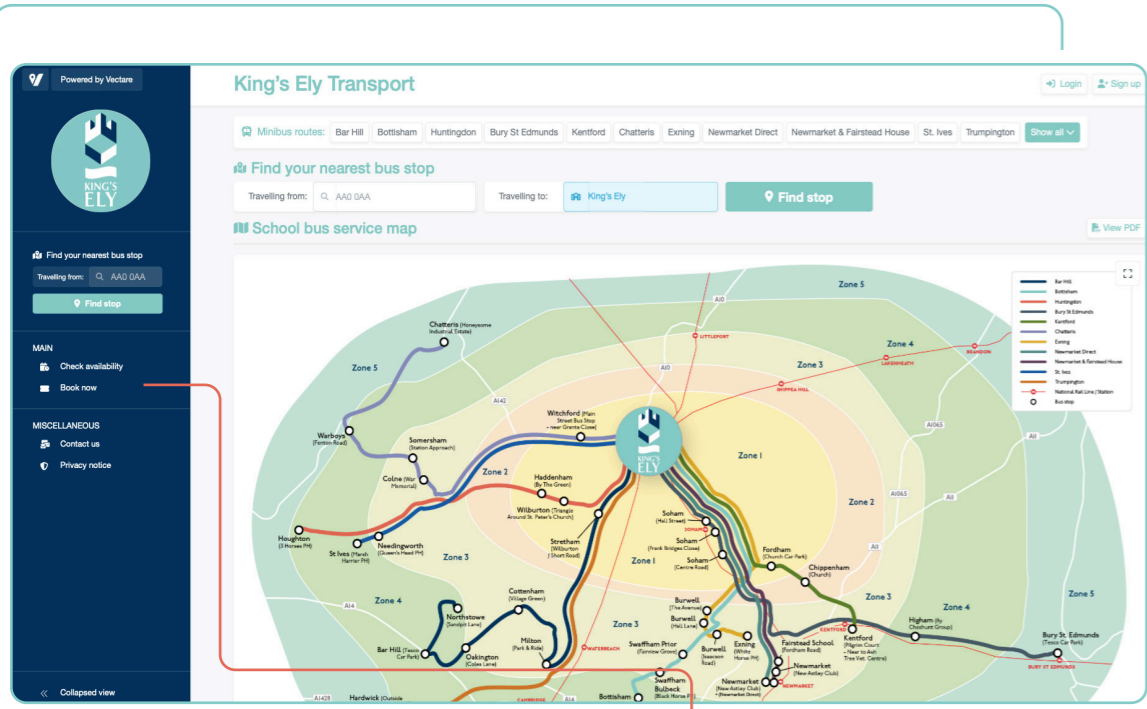
Scan the QR code to make a booking!

How to Book

Online



kingsely.vectare.co.uk

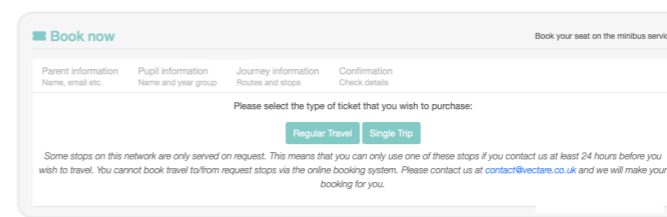


1 How do I sign in?

To sign up click the **“Log in”** button on the top-right of the website.

2 How do I make a booking?

To make a booking click the **“Book Now”** button on the left-hand side of the website. Alternatively, if you type your postcode in under the **“Find your nearest stop”** banner on the top, you will be able to see all of your closest stops and click **“Book Now”** from here.

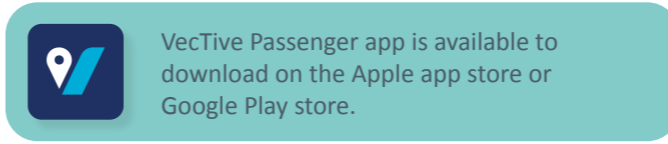


3 Booking / Payment

Simply fill out your information on our system once you have logged in.

Please ensure that your child arrives at the time of the booking as the bus will not wait after the departure time.

Passenger App



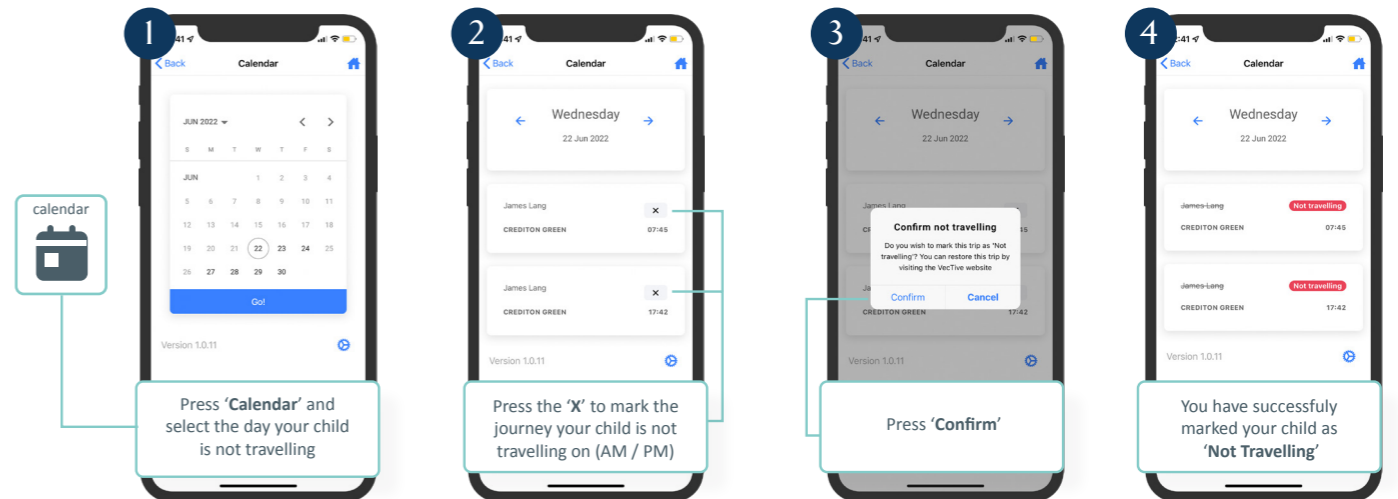
Apple (ios)



Google (android)

Mark as **Not Travelling**

To avoid unnecessary delays, don't forget to remove your child from the journey list if they are not travelling on any given day. This is easy to do on the app.



Timetables

Bar Hill

ZONE	STOP	AM	PM
4	Northstowe (Sandpit Lane)	07:00	18:25
4	Bar Hill (Tesco Car Park)	07:15	18:20
3	Oakington (Coles Lane)	07:20	18:10
3	Cottenham (Village Green)	07:25	18:00
3	Milton (Park & Ride)	07:30	17:55
1	Stretham (Wilburton / Short Road)	07:45	17:45
-	Kings's Ely	08:00	17:35

Timetable, route and fare information is correct as of January 2026, for the most up-to-date information please visit: kingsely.vectare.co.uk

Bottisham

ZONE	STOP	AM	PM
4	Bottisham (Bottisham Sport Centre)	07:30	18:20
3	Swaffham Bulbeck (Black Horse PH)	07:35	18:15
3	Swaffham Prior (Fairview Grove)	07:40	18:10
-	Kings's Ely	08:10	17:35

Huntingdon

ZONE	STOP	AM	PM
4	Houghton (3 Horses PH)	07:20	18:15
1	Haddenham (By The Green)	07:50	17:50
1	Wilburton (Triangle Around St. Peter's Church)	07:55	17:45
-	Kings's Ely	08:10	17:35

Bury St. Edmunds

ZONE	STOP	AM	PM
5	Bury St. Edmunds (Tesco Car Park)	07:10	18:25
4	Higham (By Cheshunt Group)	07:25	18:15
1	Soham (Centre Road)	07:50	17:50
1	Soham (Frank Bridges Close)	07:55	17:45
1	Soham (Hall Street)	07:55	17:45
-	Kings's Ely	08:00	17:35

Kentford

ZONE	STOP	AM	PM
3	Kentford (Pilgrim Court - Near to Ash Tree Vet. Centre)	07:25	18:10
2	Chippenham (Church)	07:30	18:00
1	Fordham (Church Car Park)	07:45	17:55
-	Kings's Ely	08:10	17:35

Chatteris

ZONE	STOP	AM	PM
3	Chatteris (Honeysome Industrial Estate)	07:05	18:00
4	Warboys (Fenton Road)	07:15	18:10
3	The Chapel (Woodhurst)	07:25	18:20
3	Somersham (Station Approach)	07:30	18:30
1	Witchford (Main Street Bus Stop - near Granta Close)	08:00	17:40
-	Kings's Ely	08:05	17:35

Exning

ZONE	STOP	AM	PM
3	Exning (White Horse PH)	07:30	18:05
3	Burwell (Isaacson Road)	07:40	18:00
3	Burwell (Hall Lane)	07:45	18:00
3	Burwell (The Avenue)	07:50	17:55
-	Kings's Ely	08:00	17:35

Newmarket Direct

ZONE	STOP	AM	PM
3	Newmarket (New Astley Club)	07:40	18:10
-	Kings's Ely	08:00	17:35

Newmarket & Fairstead House

ZONE	STOP	AM	PM
3	Newmarket (New Astley Club)	07:35	18:10
3	Fairstead School (Fordham Road)	07:40	18:15
-	Kings's Ely	08:00	17:35

St. Ives

ZONE	STOP	AM	PM
4	St Ives (Marsh Harrier PH)	07:25	18:05
3	Needingworth (Queen's Head PH)	07:30	18:00
-	Kings's Ely	08:00	17:35

Trumpington

ZONE	STOP	AM	PM
5	Trumpington (Park & Ride)	07:10	18:25
5	Madingley (Park & Ride)	07:20	18:15
4	Hardwick (Outside Signworks Ltd - Off Hardwick Roundabout)	07:30	18:10
-	Kings's Ely	08:00	17:35



Scan the QR code to make a booking!

Fares

	Price per Journey				
	1-3 journeys	4-6 journeys	7-9 journeys	10 journeys	Ad-Hoc
Zone 1	£5.00	£4.60	£4.25	£3.75	£6.50
Zone 2	£6.00	£5.50	£5.00	£4.25	£7.80
Zone 3	£6.85	£6.40	£5.80	£5.15	£9.00
Zone 4	£9.10	£8.50	£7.50	£6.83	£11.90
Zone 5	£10	£9.25	£8.50	£7.50	£13.00

Terms & Conditions

1. This agreement is made between all school bus passengers, their parents and King's Ely in order to provide safe, comfortable and civilised journeys for all passengers.
2. Arrangements for pupils' journeys to and from the school are the responsibility of their parents. To assist with discharging this responsibility, King's Ely provides a transport service.
3. Transport on the school bus service must be arranged in advance. If you wish to use the school bus service on an ad hoc basis, or to vary the details of their bus travel as a one-off, you should book travel via the website prior to travel. Payment for the service is made online at the time of booking and your child's name will automatically be added to the register. Payment for the Michaelmas term must be made in full before the Michaelmas half term. Bookings are to be made online via kingsely.vectare.co.uk
4. Bookings on the school bus service are nonrefundable in the event of a pupil failing to travel.
5. It will be the parents' responsibility to inform the school via the 'Contact Us' form on the website if they no longer wish to use the school bus service. A 1-month notice must be given by a parent prior to the removal of a pupil from the school bus Service (apart from an adhoc journey). If an ad hoc journey is cancelled with more than 24 hours' notice the booking can be transferred to another journey. The cancellation can be made on the system but parents need to contact Vectare to apply the booking to a future date.
6. No pupil is permitted to travel on the school bus service if not pre-booked for that bus. Other arrangements for journeys to and from school must be made by them or their parents. Pupils must travel to and from King's Ely in full school uniform or a full school PE kit (except on approved non-uniform days).
7. Pupils should be at the bus stop five minutes before the scheduled time of departure to ensure they don't miss the service. In the evening, parents should be at the bus stop five minutes before the estimated time of arrival to collect a passenger.
8. Good conduct is required at all times. Bullying, shouting, use of foul language, dropping litter, eating, playing music, or any other misbehaviour is strictly forbidden.
9. Except when embarking or disembarking, all passengers must remain seated with their seatbelts fastened correctly.
10. Whilst on a school bus, all passengers must accept without question the authority of a transport company official or school member or staff who may ask them to obey any reasonable instruction such as to pick up litter, desist from certain actions or to move to a different seat.
11. Failure to comply with these conditions may result in disciplinary action, including temporary or permanent withdrawal of permission to use the school bus service.
12. King's Ely aims for 95% of journeys to operate within the transport industry window of tolerance of one minute early to five minutes late, however, timings may vary due to traffic conditions or unforeseen circumstances. For morning runs, drivers will not wait past the scheduled departure time. This will not apply to the afternoon journeys due to having estimated journey times that will change on a daily basis.
13. Transport fees are charged on a termly basis, with spaces allocated to each pupil for the full term. As a result, no refunds or reductions will be provided for absences, including but not limited to sports fixtures, work experience, or illness.

F A Qs

1. How do I change travel pattern?

To book an additional journey, please make a **Single Trip** booking on kingsely.vectare.co.uk

2. How do I let the driver know that my child will not be on the bus one morning?

If your child is not travelling, please let us know by logging into your account, going into the journey calendar and marking your child as “not travelling”. This will mark as not travelling only for the day you have selected. This way, the driver will know not to expect your daughter/ son.

3. What should I do if my child misses the morning bus?

Ensure your child is at the collection point at least 5 minutes before the scheduled time. The driver will use their discretion and will wait at the stop for a few minutes. However, in fairness to others on the route and to make sure the children arrive at school in good time, the bus will continue the journey.

4. What to do if a child misses the bus leaving school in the evening?

Children should be at the bus bay by 17:15, ready to leave by 17:30. If a child misses the bus, they should go to the Medical Centre, where staff will contact the parents and ensure the child's safety until alternative travel arrangements are made.

5. What happens if the minibus cannot operate due to severe weather?

If minibuses cannot run due to severe weather or other emergencies, parents will be informed, and updates will be available on the school's website. Listen to local radio bulletins for school closure information.

6. Who are the minibus drivers?

All drivers wear King's Ely logo polo shirts/ fleeces and carry a school-issued ID badge. The drivers usually remain on the same route.

7. How do I inform the school if someone else is picking up my child from the bus?

If someone else will be collecting your child, please notify the driver by going to **My Account** on the site kingsely.vectare.co.uk. From there, please navigate to **Journey Calendar** and select the journey in question. You will then be able to add a note for the driver. If the driver does not recognise the individual collecting the child, they will contact you for confirmation before releasing your child.

8. What happens if no one is at the collection point in the evening?

If no one is present to meet your child and they are supposed to be met, the driver will wait for a short while and try to contact you. It is likely that the driver will continue with their route, to drop other passengers at other stops and will, on their return journey to school, stop again at the allotted stop. If unsuccessful, the driver will return to school with your child, where they will be cared for by boarding house staff until alternative arrangements are made. Please contact Vectare at 0115 777 3035 and we will inform the school.

9. Can the minibus driver administer medication to my child?

No, minibus drivers can only provide immediate first aid. If your child requires medication, notify the school or Vectare in advance to arrange for a qualified assistant if necessary.



Produced by Vectare for King's Ely. © Vectare 2025. Timetable, route and fare information is correct as of January 2026.

This guide is produced for information only. We cannot be held liable for any errors or omissions or for any loss or damages caused, howsoever arising and including consequential losses, as a result of the use of this Guide. Please note that routes are subject to change.