

# Terms & Conditions

1. This agreement is made between all school bus passengers, their parents and Streatham & Clapham High School in order to provide safe and comfortable journeys for all passengers.
2. Arrangements for pupils' journeys to and from school are the responsibility of their parents. To assist with discharging this responsibility, Streatham & Clapham High School provides a School Bus Service. Parents are responsible for their daughter at all times including both *prior and after boarding and alighting*.
3. Transport on the School Bus Service must be arranged in advance and is paid through the booking website. If you wish for your child to use the School Bus Service on an ad-hoc basis, or to vary the details of their bus travel as a one-off, you must book travel via the website prior to travel. A charge of £15.29 per single journey is levied for individual trips depending on location. Ad-hoc travel will be available at the school's discretion.
4. Bookings on the School Bus Service are non-refundable in the event of a pupil failing to travel. Regular travel for ten (full return) or five (AM or PM) journeys per week must be booked for a full academic year. Ad-hoc journeys can be booked up to the point of departure.
5. Bookings are to be made online via [schs.vectare.co.uk](https://schs.vectare.co.uk).
6. Each pupil for whom an online form has been submitted will be added to a bus list detailing the service they travel on, their bus stop and what travel has been paid for. Their name will appear on a list, which will be checked by the driver to mitigate the need for any increases to the charges during an academic year and will only do so where necessary.
7. It will be the parent's responsibility to inform the School via the Contact Us form on the website if they no longer wish for their child to use the School Bus Service. One full term's notice must be given by a parent prior to the removal of a pupil from the School Bus Service (apart from an ad-hoc journey).
8. No pupil is permitted to travel on the School Bus Service if not pre-booked for that bus as they will not be insured to travel. Other arrangements for journeys to and from school must be made by them or their parents.
9. Pupils must travel to and from Streatham & Clapham High School in full school uniform or a full school tracksuit (except on approved non-uniform days).
10. Pupils should be at the bus stop 5 minutes before the scheduled time of departure, to ensure they do not miss the service.
11. Good conduct is required at all times. Shouting, use of foul language, dropping litter, playing music, or any other misbehaviour is strictly forbidden.
12. Except when embarking or disembarking, all passengers must remain seated with their seat belts fastened correctly.
13. Whilst on a School Bus, all passengers must accept, without question, the authority of a Streatham & Clapham High School member of staff, transport company official or bus monitor who may ask them to obey any reasonable instruction such as to pick up litter, desist from certain actions or to move to a different seat.
14. Failure to comply with these conditions may result in disciplinary action, including temporary or permanent withdrawal of permission to use the School Bus Service.
15. Streatham & Clapham High School aims for 95% of journeys to operate within the transport industry window of tolerance of one minute early to five minutes late, however timings may vary due to traffic conditions or unforeseen circumstances. Drivers will not wait past the scheduled departure time.
16. Pupils must be in Reception or above to travel on the School Bus Service.
17. Streatham and Clapham High School reserves the right to increase the charges for the School Bus Service with effect from the commencement of each term, to reflect any increases in the cost of providing the School Bus Service. Streatham and Clapham High School will give not less than one month's prior notice in writing of any increase. Where payment has already been made for the full academic year, payment of any outstanding amount resulting from an increase must be paid through the ParentPay account. In the event of any increase to the charges, parents will be entitled to remove the pupil from the School Bus Service prior to the commencement of the term in which the increase is to take effect and receive a refund of any funds already paid for the remaining portion of the academic year, without needing to give a full term's notice. Streatham and Clapham High School will make every effort to avoid any such scenario.
18. We have installed cameras on our school buses to enhance the safety, security, and safeguarding of all passengers. These cameras are in place to monitor and review activity on board, providing an added layer of protection to ensure a secure and respectful environment. By using this service, parents and students agree to the presence of on-board cameras and understand that recorded footage may be reviewed when necessary to support safeguarding and safety efforts.
19. It is forbidden to eat or drink on any school vehicle as we have some children with anaphylaxis. If your daughter has an EpiPen or inhaler they must have it on them at all times.
20. All parents of school bus passengers in year 6 or below must be waiting at the bus stop to collect their child from the bus, rather than waiting in their car.
21. School bus passengers in year 7 or above must be at the bus by 16:10 for the afternoon service, otherwise the bus will depart without them.