



SHREWSBURY
HIGH SCHOOL

GDST

TRANSPORT GUIDE

— 2025 - 2026 —



WELCOME

Dear Parents / Guardians,

We are delighted to announce a change to the School Bus Service from Autumn Term 2025, which we believe will improve the overall service offered to all parents that use the bus service. To this end, we have produced this Transport and Travel Guide, which sets out all of the School Bus Service options that are currently available to pupils.

Whilst the management of the service is still to be completed in house, Shrewsbury High will continue working alongside Vectare, a specialist school transport company, who will provide an online booking platform for the School Bus Service.

Differently, for this forthcoming term, instead of payment for the bus service being via the School Termly account, instead, payment will be made on credit or debit card via the Vectare system.

As part of this, I can confirm that our intention is to improve the overall service provision of the School Bus Service,

and as such, if you do have any further feedback on the service, please do not hesitate to contact us.

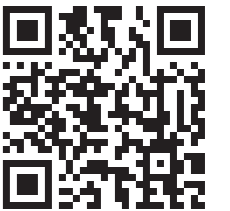
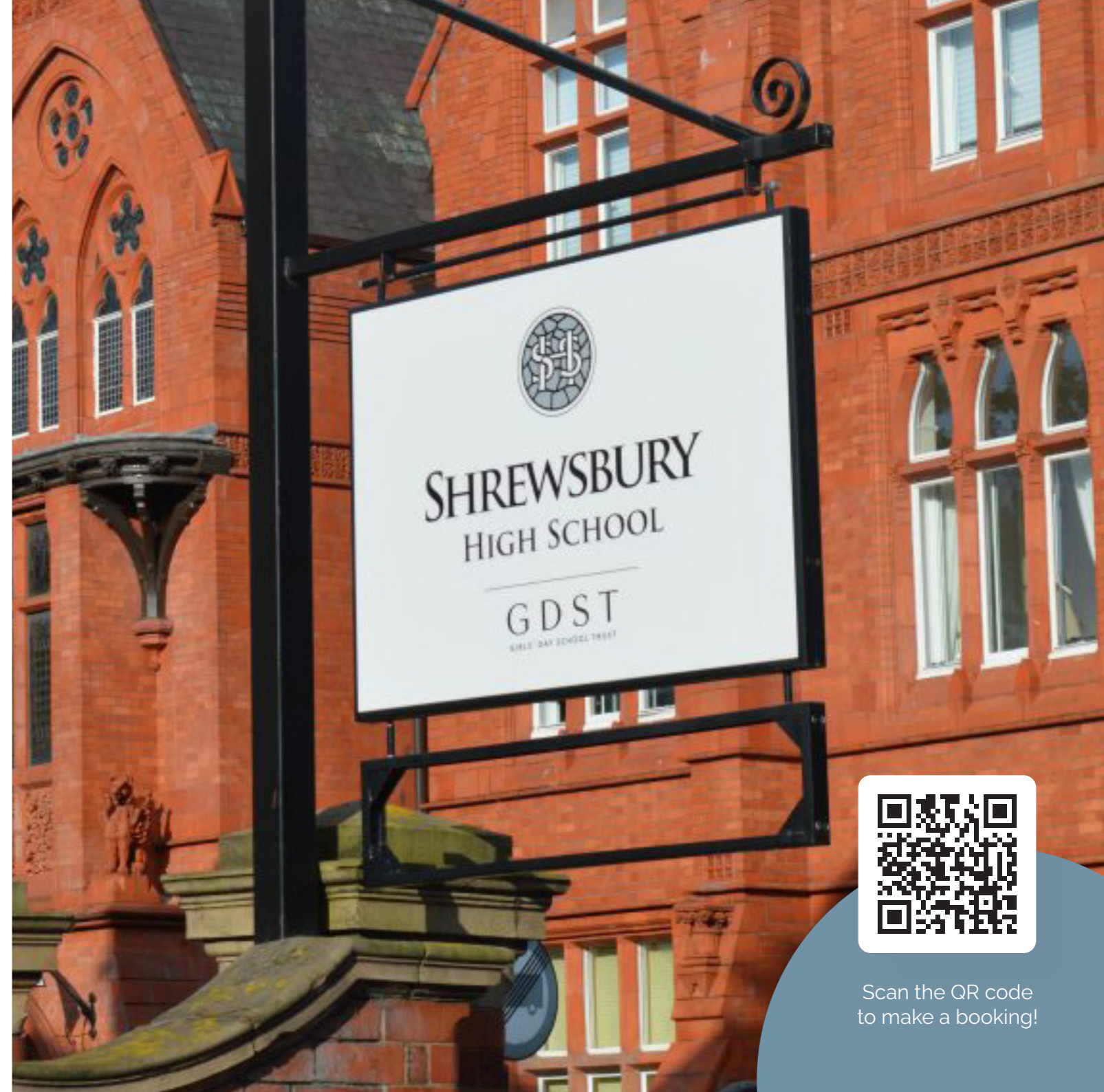
Both Vectare and ourselves, are looking to make improvements to the network from September 2025, and whilst it will not be possible for us to accommodate all parental requests and wishes, we do invite them so we can look to make improvements.

May I also take this opportunity to remind anyone who doesn't currently use the bus service that they are more than welcome to do so. Should you wish to use the service, please visit shrewsburyhighschool.vectare.co.uk to make a booking.

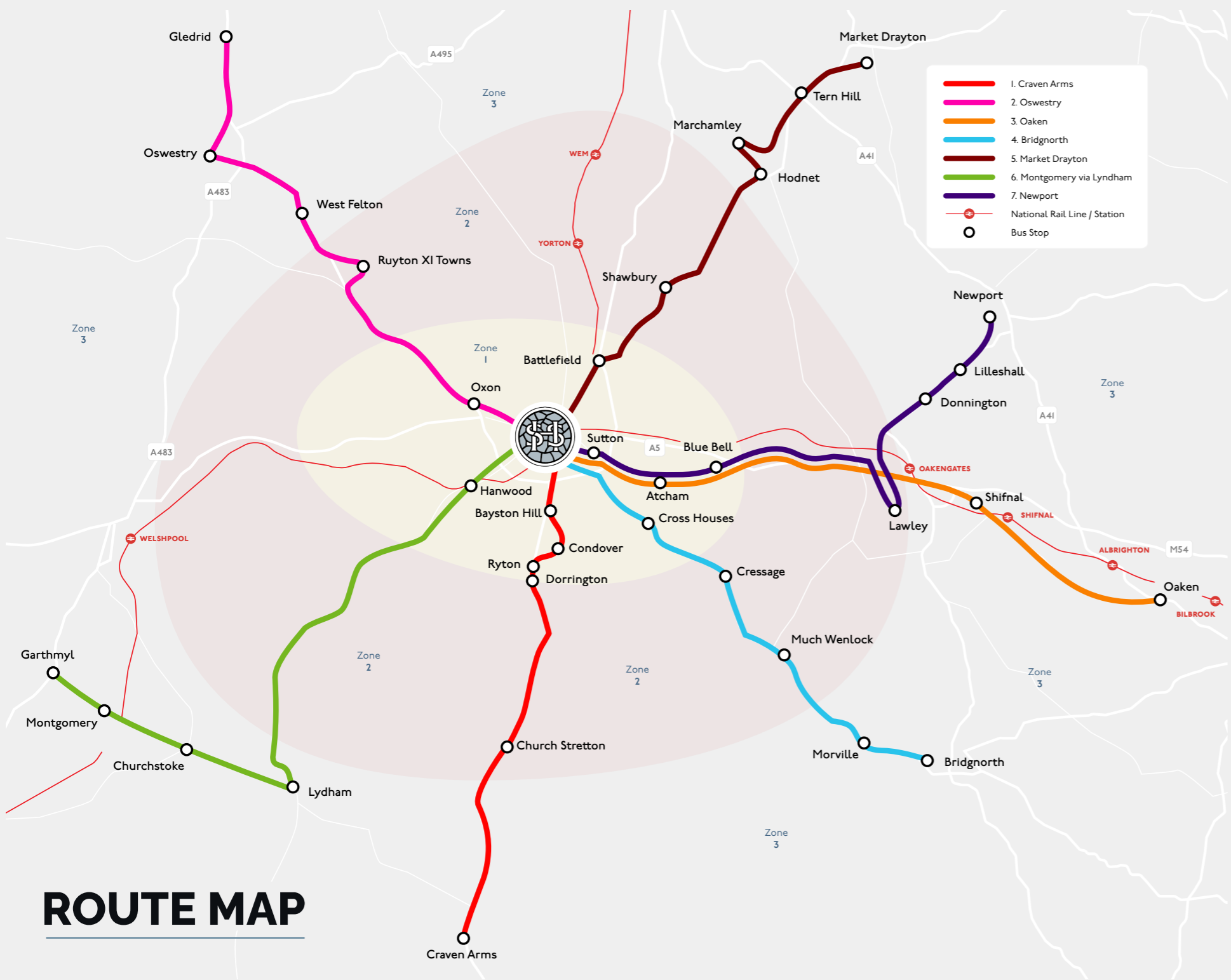
This is the start of a really exciting journey as we look to make further improvements to our overall bus service provision.

Yours sincerely,

Transport Team



Scan the QR code to make a booking!



Please navigate to shrewsburyhighschool.vectare.co.uk to view all live stops and timings.



HOW TO BOOK

1 How do I access my account?

Click 'Login' and you will be redirected to the firefly login portal. Login with your school account details and this will redirect you back to the home page.

2 How do I make a booking?

To make a booking please click the "Book Now" button on the left-hand side of the website. Alternatively, if you type your postcode in under the "Find your nearest stop" you will be able to see all of your closest stops and click "Book Now" from here.

VECTIVE PASSENGER APP

Mark as **Not Travelling**



To avoid unnecessary delays, don't forget to remove your daughter from the journey list if they are not travelling on any given day. This is easy to do on the app.

3 Booking / Payment

Simply fill out your information on our system once you have logged in.

Please ensure that your child arrives at the time of the booking as the bus will not wait after the departure time.

Travel on the Shrewsbury High School Bus Services is subject to the Terms and Conditions of Carriage.
 I have read, and I agree to, these [Terms & conditions](#).
 Send email to (pay later only):
 Parent BCC user BCC school BCC contact
 Pupil One
 Previous Pay all later Staff only Pay now

FARES

	Zone 1	Zone 2	Zone 3
Full Year	£1,050	£1,381	£1,743
Autumn Term	£378	£497	£627
Spring Term	£324	£426	£538
Summer Term	£348	£458	£578
Single Journey (ad-hoc)	£6.00	£6.60	£7.60
Return Journey	£12.00	£13.20	£15.20

TERMS & CONDITIONS

- This agreement is made between all school bus passengers, their parents and Shrewsbury High School in order to provide safe, comfortable and civilised journeys for all passengers.
- Arrangements for pupils' journeys to and from school are the responsibility of their parents. To assist with discharging this responsibility, Shrewsbury High School provides a School Bus Service. Parents are responsible for their child at all times including both prior to and after boarding and alighting.
- Transport on the School Bus Service must be arranged in advance and is paid for through the online booking system.
- Bookings are to be made via shrewsburyhighschool.vectare.co.uk.
- Bookings are non-refundable in the event of a pupil failing to travel.
- If a pupil is ill, has a medical appointment or a parent chooses to take a pupil to school, it will not result in a refund. Similarly, family holidays, pupil work experience and examination periods will not result in a refund.
- For the avoidance of doubt, a refund will not be due if the bus is late or unable to run, due to an event beyond the school's reasonable control, including (without limitation) acts of God, natural disaster, any form of Government intervention, war, hostilities, rebellion, terrorist activity, local or national emergency, sabotage or riots, and floods, snow, inclement weather, fires, explosions or other catastrophes, power shortages and computer viruses.
- Each pupil for whom an online form has been submitted will be added to a bus list detailing the service they travel on, their bus stop and what travel has been paid for. Their name will appear on a list which will be checked by the driver.
- It will be the parent's responsibility to inform the school via the Contact Us form on the website if they no longer wish for their child to use the School Bus Service. Notice of a full school term must be given by a parent prior to the removal of a pupil from the School Bus Service.
- No pupil is permitted to travel on the School Bus Service if not pre-booked for that bus.
- Changes during the academic year to routes or pick up and drop off points will be communicated via SchoolPost or email to parents and arrangements to affected pupils will be discussed with parents. The school reserves the right to amend the minibus routes at one month's notice for operational reasons and to ensure their viability.
- During the afternoon run, buses will leave senior school from outside St Chad's no later than 16:15. If a child misses the departure time for any reason they must report to reception and go to the dining hall to await pick up or agree upon an alternative pick up solution.
- It is the parents' responsibility to mark their daughter as 'Not Travelling' should they not require the service.
- The bus will not make any unscheduled stops and not stop at places which are not designated drop off points. Personal stops are not permitted.
- Other arrangements for journeys to and from school must be made by the pupil or their parents.
- Pupils should be at the bus stop 5 minutes before the scheduled time of departure to ensure they do not miss the bus. Drivers will not wait past the scheduled departure time.
- Good conduct is required at all times. Shouting, use of inappropriate language, dropping litter, playing loud music or any other misbehaviour is strictly forbidden, as is eating on the bus.
- Students in Y7 & above may use their mobile phones and smart technology for personal use whilst travelling on transport arranged by the school, so long as they adhere to the Acceptable Use Agreements, Online Safety Policy and Behaviour and Good Conduct Policy. If sound is required, students must use personal headphones and they must also ensure that no pictures, video or audio recordings are taken during the journey. **Junior pupils** are not permitted to use their mobile phones whilst travelling on the school minibuses to and from school. Juniors must hand their mobile phones and smart technology to the bus driver when they board the bus.
- Parents will be notified of any damage to buses caused by their child and expected to reimburse the school for any such damage.
- Except when embarking or disembarking, all passengers must remain seated with their seat belts fastened correctly.
- If a parent wishes for their child to travel on a car or booster seat, this must be provided by the parent and the fitting suitability agreed between parent and the driver prior to the first journey departing.
- Whilst on a school bus, all passengers must, without question, accept the authority and instructions of a member of staff or driver, who may ask them to obey any reasonable instruction such as pick up litter, cease from certain actions or to move to a different seat.
- Pupils must travel to and from School in full school uniform. In exceptional circumstances this may be waived or amended to reflect a particular activity or circumstance (i.e. Non uniform days or for school trips where uniform is not required).
- Pupils must comply with the School's Code of conduct at all times on the bus. Any pupils reported to have acted in breach of the School's Code of Conduct will be disciplined in accordance with the same.
- Failure to comply with these conditions may result in the matter being referred to the pupil's form teacher and may result in disciplinary action, including temporary or permanent withdrawal of permission to use the School Bus Service.
- Shrewsbury High School aims for 95% of journeys to operate within the transport industry window of tolerance of one minute early to five minutes late, however timings may vary due to traffic conditions or unforeseen circumstances.

1

Scan the QR code or go to shrewsburyhighschool.vectare.co.uk to locate your nearest stop and book regular travel.



2

Make your booking and get instant confirmation.

3

Contact Vectare via the website if you have any questions.



SHREWSBURY HIGH SCHOOL

GDST
GIRLS' DAY SCHOOL TRUST